

**Aspatria Patient Liaison Group (PLG)  
meeting held on April 2<sup>nd</sup> 2019  
at the Aspatria Medical Group Practice**

**Present: Janet Mansfield (chair), Julie Saxton(GP), Dianne Blacklock(practice manager)  
Diane Turner, Kathy McGough, Nita Eubank, John Wallbanks, Colin Brown.**

**Hazel Stewart came but couldn't get in the building! (Diane and Hazel have exchanged mobile numbers should this happen again)**

**Apologies: Shelagh Dixon, Barbara Brown.**

**1: Previous meetings minutes verified as a true record.**

**2: Matters arising from previous minutes:**

**Wigton hospital is now only open for day patients. Inglewood has three step up beds with more to come.**

**3: Practice update**

**The practice is preparing to sign a new contract with other GPs in Keswick and Solway to form a Primary Care Network. They already work across the locality as an ICC (Integrated Care Community) with the other GPs and other services from CPFT (Cumbria Partnership Foundation Trust ) A different funding scheme is/will be introduced to include funding for seven day working.**

**CHOC is the out of hours care service.**

**Training: Following a significant event it was decided that more training was needed. Three members of the PLG were given 'role play for incidents' by Dr Saxton. During a closed training session the doctors and staff with observers dealt with the scenarios and later discussed the findings. It was apparent that one of the main difficulties was the patient's privacy and various solutions have been discussed. It has been suggested that a follow up session may be helpful when the surgery is open. Dianne has also brought up the subject at a Practice Managers meeting.**

**The practice has a daily 'huddle' when everyone gets together to exchange and share information.**

**4: Practice Staff Changes**

**Welcome to Zafar Hayat the new GP Registrar  
Simon Coe the Living Well Coach  
Angela Irving the new Receptionist**

**Dr Higgs will be returning back working 4 half days per week.**

**5: C.Q.C Report**

**Congratulations on receiving GOOD in all areas**

**However a lot of time was spent checking the draft report and rectifying mistakes.(maybe the CQC should get 'could do better' !)**

**In future there will be an annual telephone interview and the next inspection in 5 years time.**

**6: Colin's proposal re constitution/mission statement**

**We all looked at the constitution printed on the surgery website and decided it was out of date. Colin will look at this and update for us to peruse at the next meeting. Dianne will discuss with other surgeries the possibility of a joint meeting with other PLGs.**

**7: Any other business**

**There was concern over the take over of Boots chemists by an American company and their announcement that some branches would be closed. Aspatria Boots is always very busy and members all expressed their views that the staff are always very helpful. Mention was also made of the direct service Pharmacy2U.**

**Next meeting July 2<sup>nd</sup> 2019**

**Meeting finished 8.15p.m.**