

A.G.M of Aspatria Patient Liaison Group (PLG)
on 8th January 2019
at the Aspatria Medical Group Practice

Present: Janet Mansfield (chair), Julie Saxton (GP), Dianne Blacklock (Practice Manager), Diane Turner, Shelagh Dixon, Hazel Stewart, Colin Brown.

Apologies: Kathy McGough, Nita Eubank, Barbara Brown, John Wallbanks.

As this was the AGM the chair and secretary were open for change or re-election. Nobody came forward or was put forward therefore Janet agreed to continue as chair and Diane as secretary for the coming year.

1: Minutes of the previous meeting held on 9th October 2018 agreed.

2: Janet suggested that an Agenda should be in place prior to future meetings. Diane will send out reminders and previous minutes to members for future meetings earlier to enable this.

3: Current developments re staffing

Dr Higgs is hoping to be back in the spring.

Scott Allinson , the paramedic has now left.

Welcome to the new paramedic, Yvonne Farrell who will be working 2 days a week mainly with Careplan patients.

Also welcome to the new nurse practitioner, Philip Batch and Sharon McDonagh, the new practice nurse who replaces Elaine.

The practice trainee, Dr Helen Reid, leaves shortly and Dr Klaudia has left.

Dr Hyatt (GP registrar) is joining soon for 18 months and another GP registrar is hoping to start in August.

A vacancy has been advertised for an additional receptionist to work 20 hours a week as the office staff have taken on more administrative roles in order to help free up GP time.

4: CQC visit

The CQC visited the practice on 7th December 2018. Awaiting the report.

The PLG were asked by Dianne if anyone would be available but were not contacted as input was not needed this time.

5: Wigton Hospital and Park Lodge

Wigton Hospital is being temporarily reopened as beds are needed to cover ongoing work at other local hospitals.

Park Lodge has now got sufficient staffing levels to offer 2 beds as step up care.

6: Artwork made by the pupils of Richmond Hill School has now gone up in the surgery to accompany that done by Beacon Hill students last year.

7: The flu vaccine has been ordered for this year with a delivery date in September. However as the surgery had problems with the promised delivery and shortages of the vaccine last year there is a debate whether to have the open clinics or change to an appointment system instead.

8: A full time Living Well Coach is joining the practice to help patients with long term health conditions and low level mental health issues. Hazel has now left Age Concern and has joined the team of Living Well Coaches and will be based in Wigton.

9: Any other business:-

Shelagh suggests that the notices in the waiting room are not being read as patients sit waiting for their appointments near the reception desks. The information notices are at the back of the area and too far away to read.

The notice board near the front entrance is now for community notices.

Meetings set for next year April 2nd

July 2nd

October 8th

Next AGM

Jan 8th 2020

These dates can be altered if needs be.

Meeting finished 8.15pm.